

## Member Support Steering Group Annual Work Plan 2014/15

MSSG Meeting	Detail
November 2013	<ul style="list-style-type: none"><li>• Attendance of Lesley Whiting from 'Growing You' – Information on PDR's</li><li>• Update on Core Programme</li></ul>
January 2014	<ul style="list-style-type: none"><li>• Draft Core Programme 2014/15</li><li>• Member Development Budget Update 2013/14</li><li>• Update on Councillors Lagan Lite</li></ul>
March 2014	<ul style="list-style-type: none"><li>• Final Core Programme 2014/15</li><li>• Membersphere/Lagan Lite Update</li><li>• Data Update (Customer Services)</li></ul>
July 2014	<ul style="list-style-type: none"><li>• Itrent and Member Claims Review</li><li>• Review of Support Facilities for Members at West Offices</li><li>• Review of Members Bulletin</li></ul>

**In addition to the above the Steering Group will also consider other items including suggested training throughout the year.**